



Quality Policy

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P Ducker Systems Ltd acknowledges the vital roles of Quality, Health and Safety, Environmental, and Information security management within its overall management function. These aspects are viewed as primary responsibilities essential for the success of business operations, and the organisation is committed to adopting relevant quality standards.

To fulfil these commitments, we pledge to uphold a visible, straightforward, and relevant quality management system in accordance with the requirements of BS EN ISO 9001:2015. Our approach places a strong emphasis on the active engagement of our employees.

In alignment with our core company values, quality is deeply ingrained, ensuring a comprehensive dedication to excellence throughout the organisation.

Performance	We will provide a first-class service, to build a market leading reputation.	We are committed to meeting our client's requirements and exceeding their expectations through a "right first-time" approach, consistently delivering compliant solutions.
Technology	We will embrace innovation to drive our solutions forward.	We specialise in high integrity/high availability systems and solutions by leveraging standardisation and innovation. Embracing new technologies and supported by continual improvement, we aim to deliver cutting-edge solutions to our clients.
Client relationships	We will engage with our client and listen to their needs to help them achieve their goals	We will develop close collaborative long-term supportive relationships by demonstrating honesty, integrity and commitment with a professional, friendly and accommodating approach.

P Ducker Systems Ltd commits to the following principles:

- Adhering to all relevant statutory laws, regulations, and requirements.
- Continually improving and optimising management resources in all matters related to quality.
- Transparently communicating quality objectives and performance to the organisation and interested parties.
- Ensuring the safety of employees, associates, subcontractors, and others affected by our work.
- Collaborating with customers and suppliers to establish and uphold the highest quality standards, ensuring customer satisfaction.
- Adopting a risk-based approach to future business decisions with potential quality impacts.
- Providing comprehensive training to staff on the principles and responsibilities of quality management.

This policy will be effectively communicated to all employees, prominently displayed at the PDS office, and made accessible to all interested parties. The policy will undergo an annual review, at a minimum, to ensure its ongoing relevance and effectiveness.

Name	Position	Signed	Date
Nathan Lawson	Managing Director	<i>N. Lawson</i>	17/12/2025



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